

# Student Survey Results

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## Redeemer University Student Senate

### Alison Nirula - Vice President of Student Affairs

March 17, 2021

**Goal:** This survey was conducted to gain the student's feedback on Student Senate run events, student representation, and various other topics which can be implemented to create improvements within the Student Senate.

#### Outline:

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- Background
  - Survey Method
  - Survey Results & Interpretation
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## **Background:**

Student Senate is always working to improve our clubs, activities and events, seeking to ensure that we are providing students with the best possible experience at Redeemer. To discover more ways that we can represent the student body, we decided to create a survey to gain their feedback on the Student Senate. Taking the time to receive student feedback is important in planning for future years of the Student Senate and gaining useful information to plan and improve what we do as a Student Senate. The questions on this survey were designed to cover a wide variety of topics so that each area of the Student Senate would receive relevant feedback regarding what should be continued and what could be improved.

## **Survey Method:**

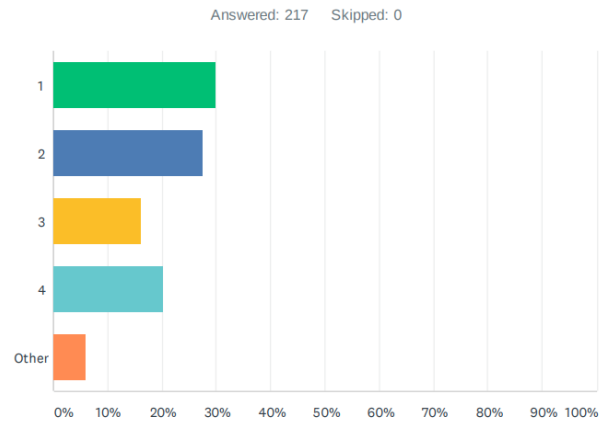
This survey was targeted to all students enrolled at Redeemer. Student Senate developed survey questions on a broad range of topics regarding food services, the rec centre, student representation, clubs, activities and publication clubs, among other areas. After forming this survey, it was posted on the Redeemer App and Student Senate social media, and was emailed to all students. The survey was open from Friday, February 12 until Friday, February 19 to allow students time to take part in the survey. There was also a reward offered as an incentive to fill out this survey.

217 students, about 25% of students enrolled at Redeemer, completed the survey.

## **Survey Results & Interpretation:**

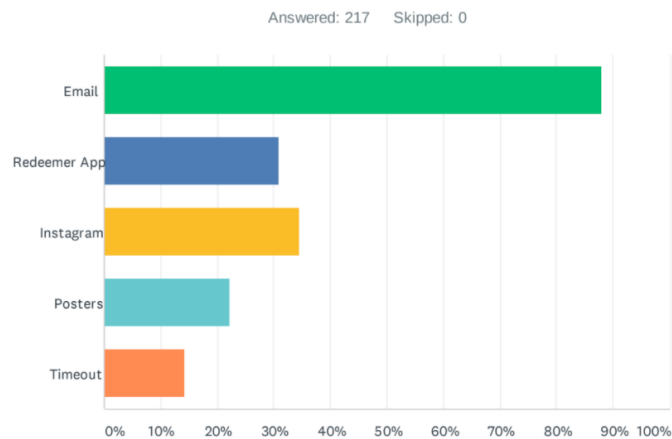
This survey consisted of 25 questions, both multiple choice and short answer questions. The results of the questions are as follows:

## Q1: What year are you in?



ANSWER CHOICES	RESPONSES	
1	29.95%	65
2	27.65%	60
3	16.13%	35
4	20.28%	44
Other	5.99%	13
TOTAL		217

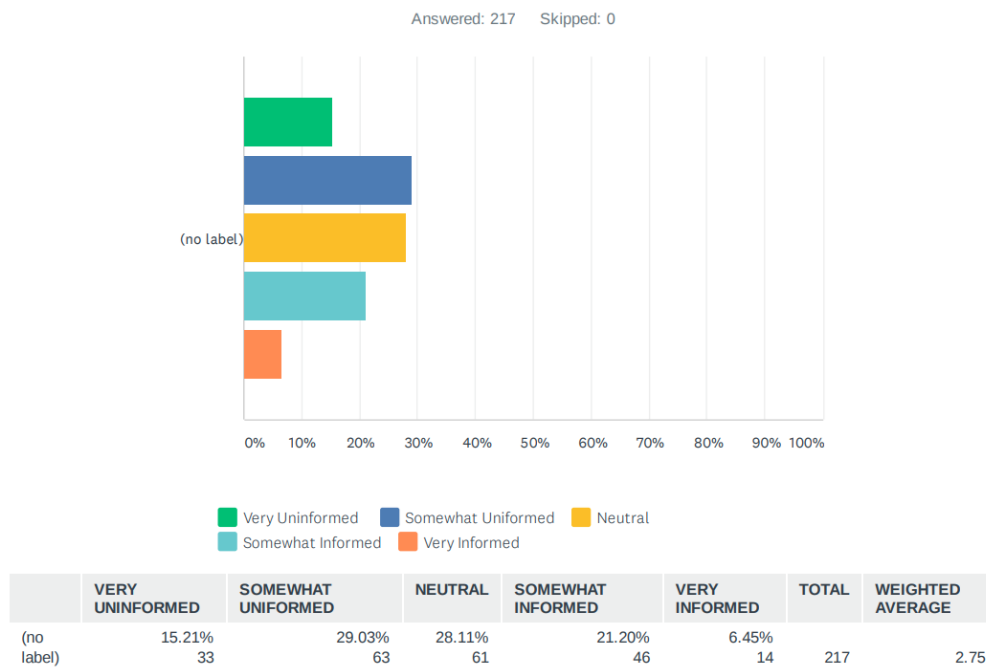
## Q2: What are the best ways to get your attention on a Student Senate project or event?



ANSWER CHOICES	RESPONSES	
Email	88.02%	191
Redeemer App	30.88%	67
Instagram	34.56%	75
Posters	22.12%	48
Timeout	14.29%	31
Total Respondents: 217		

**Interpretation:** Question 2 helps Student Senate to determine the best way to contact students. Based on this information, email is the best way to contact students. This also shows areas where Senate could improve communication, such as making Instagram more effective and exploring the possibility of a biweekly email or newsletter from the Student Senate.

### Q3: How informed do you think you are on Student Senate projects?

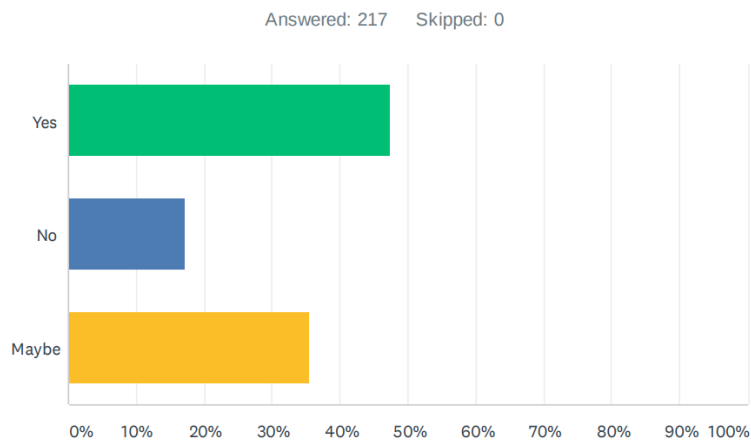


### Q4: How well do you think that Student Senate represents you? Why?

This question received a wide range of answers, between students who believe that Senate does a good job at representing them, students who are unsure because they are unaware of what Senate does, and students who believe that Senate does not represent them. These answers indicated that the surveys sent out regarding reading break and other general topics give students a better sense that their opinions are valued and heard by Student Senate. Other students are unaware of what we do as a Senate, and are unable to comment on this question. A few students stated that there is a need for representation of commuter students, or that senators are not “interacting a lot with students as well as not representing all that Redeemer has to offer.”

**Interpretation:** Questions 3 and 4 show the need for better communication from Senate to increase awareness about our events, activities and jobs as a whole.

**Q5: Would you feel comfortable reaching out to a Senator if you had a question or concern about Redeemer?**



ANSWER CHOICES	RESPONSES	
Yes	47.47%	103
No	17.05%	37
Maybe	35.48%	77
TOTAL		217

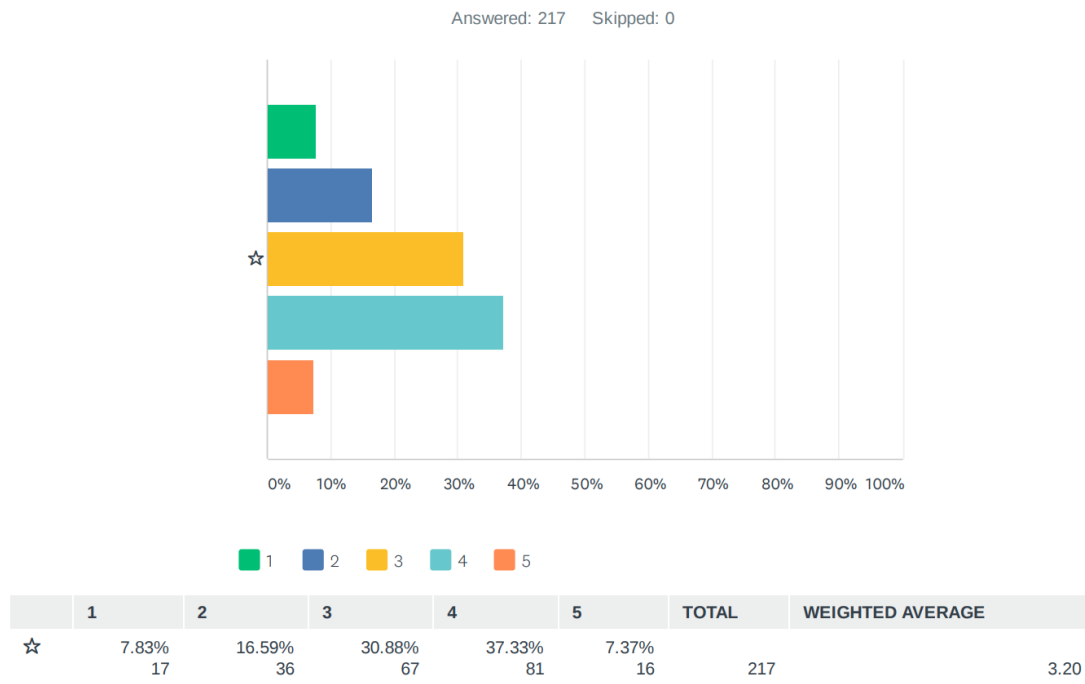
**Interpretation:** Question 5 shows the need to continue to be approachable as senators and maintain a professional office environment that is inviting for students who have any concerns or questions.

**Q6: Is there something that would hold you back from running for a Student Senate position? What is it?**

Many students are simply uninterested in Student Senate positions. Others do not want to run due to the time commitment, or the added responsibilities of being on Student Senate. Some students also indicated that they do not know what Senate does, which would hold them back from running.

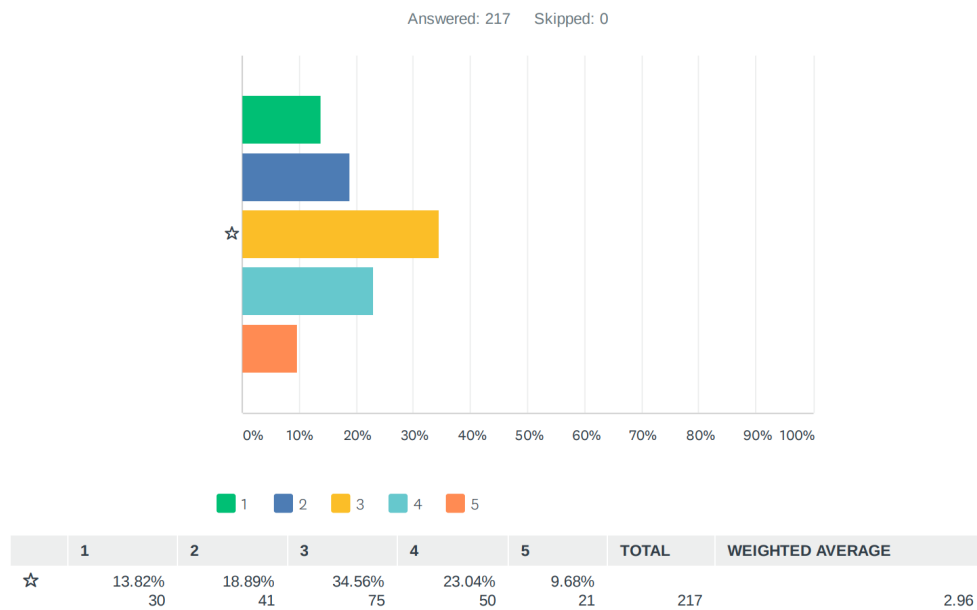
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### Q7: How would you rate the quality and convenience of food services?

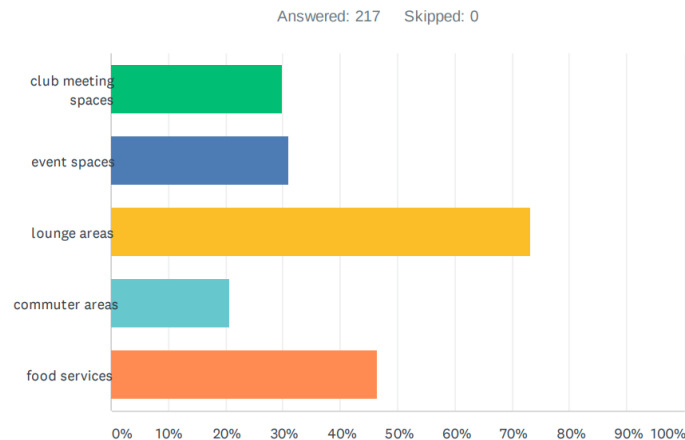


**Interpretation:** Question 7 helps identify the need for increased food services, as many students suggested more food services with extended hours, variety and lower prices.

### Q8: How would you rate the quality and accessibility of the Rec Centre?



**Q9: What kind of recreational spaces do you think are missing at Redeemer or what kind of recreational spaces would you like to see more of?**



ANSWER CHOICES	RESPONSES	
club meeting spaces	29.95%	65
event spaces	30.88%	67
lounge areas	73.27%	159
commuter areas	20.74%	45
food services	46.54%	101
Total Respondents: 217		

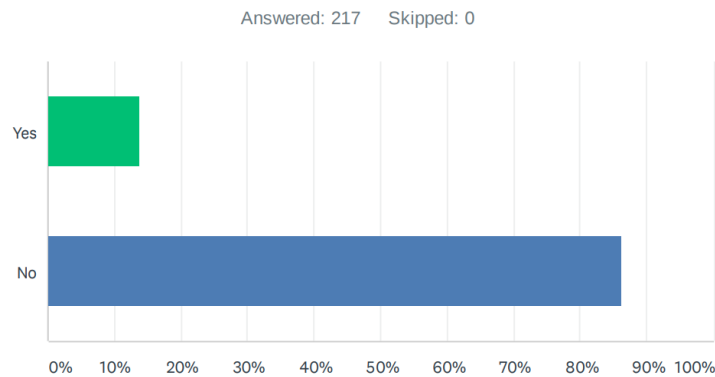
**Q10: Why do you think that it is important or necessary to provide this recreational space?**

important s important especially enough space need place recreational spaces  
 community building provide spaces gives general Will use hang hard know open friends  
 Library COVID events outside food allows happen s house areas hangout nice  
 work meet places go think Especially covid better bigger  
 community sit place connect students building  
 spaces spots people able school Lounge areas  
 Redeemer Food services need comfortable study classes  
 commuters hold lounge year feel opportunities also commons campus  
 always dorms making options break going groups relax dinner help Redeemer grows  
 university REC centre outside dorm student body food options commuter lounge provide lot

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**Interpretation:** Questions 8 to 10 all show the need for increased recreational space, particularly lounge areas and food services. This is important for community building and provides a space for students to relax and get together outside of the dorms and the academic building. Many students also suggested that there is a need for an increased space for commuter students.

**Q11: Are you aware of where your Student Senate Fees are spent on?**



ANSWER CHOICES	RESPONSES
Yes	13.82% 30
No	86.18% 187
TOTAL	217

**Interpretation:** Question 11 shows that not many people are aware of what student fees are spent on. It is important to make sure that information stays accessible to students, which could perhaps be done through a post on our instagram page showing students what their fees are spent on (operational costs, clubs, activities, events and other areas).

**Q12: Are there any capital projects that you would like Student Senate to invest in?  
What are they?**

Students suggested a variety of answers: a pool, increased recreational space, improved food services, increased capacity of the gym, and more club meeting spaces.

**Interpretation:** Question 12 provides great insight into what students would like to see at Redeemer in the future. Some of these ideas include: a pool, increased recreational space, and improving food services.



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**Q13: Check off all of the Redeemer Clubs that you are a part of.**

ANSWER CHOICES	RESPONSES	
Best Buddies	1.84%	4
Conservative Club	2.30%	5
Chess Club	2.30%	5
Cultures of Redeemer	2.30%	5
Deedz	8.76%	19
Disc Golf Club	1.84%	4
E sports	4.15%	9
Executive Council Club	0.46%	1
Global Justice Club	4.61%	10
Golf Club	0.92%	2
Hiking Club	13.36%	29
Identify	11.06%	24
Improv Club	4.61%	10
Redeemer for Life	3.23%	7
Rooted Worship	12.44%	27
Seeds	1.38%	3
Soaps	5.99%	13
Student Management Investment Club (SMIF)	1.38%	3
The Academy	2.30%	5
The Common Ground	3.69%	8
Yoga Club	2.76%	6
None	58.06%	126
Total Respondents: 217		

**Q14: Comment on your experience participating in Redeemer Clubs.**

Students shared that clubs are great for building community and forming relationships with other students who have similar interests. This is shown to be a great way to get involved at Redeemer.

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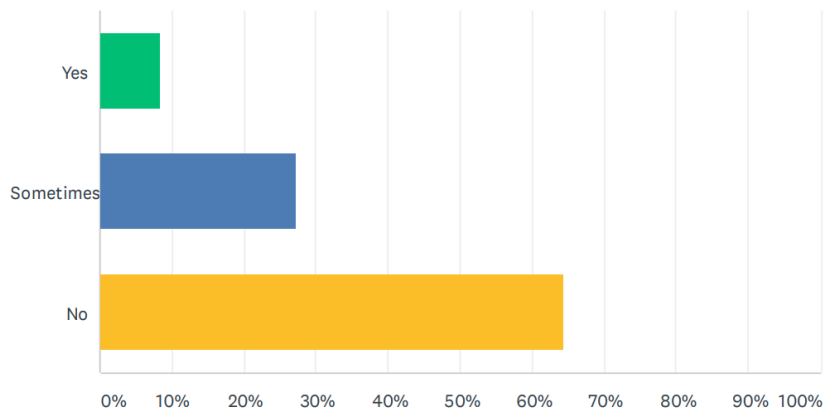
**Q15: Do you have any suggestions on how to make clubs better or more accessible at Redeemer?**

advertisement Promote lot heard first years better N existed students  
really join even advertising emails clubs year  
know different events posters Make information people idea  
redeemer half clubs Maybe

**Interpretation:** Questions 13 to 15 are important for the Clubs Coordinator to take into consideration. Many students are not currently involved in clubs, and many students indicated that they did not know that many of these clubs ran. It is important to increase advertisement of clubs through the year, including posting more about club events, and advertising posters and on bulletin boards.

Q16: Do you read the Crown online?

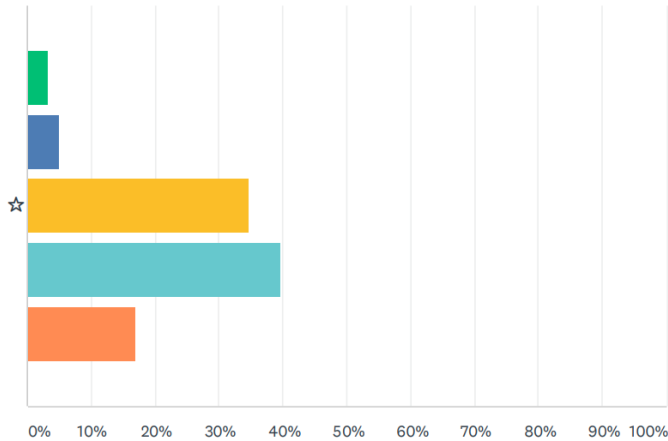
Answered: 217    Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	8.29%	18
Sometimes	27.19%	59
No	64.52%	140
TOTAL		217

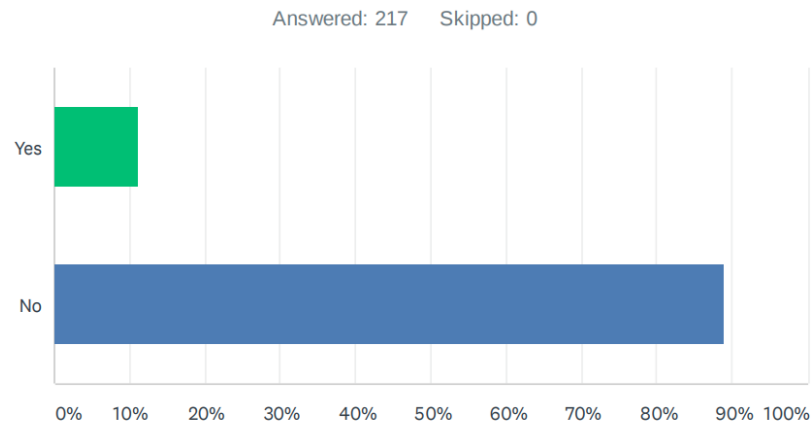
Q17: How would you rate the quality of the Crown?

Answered: 176    Skipped: 41



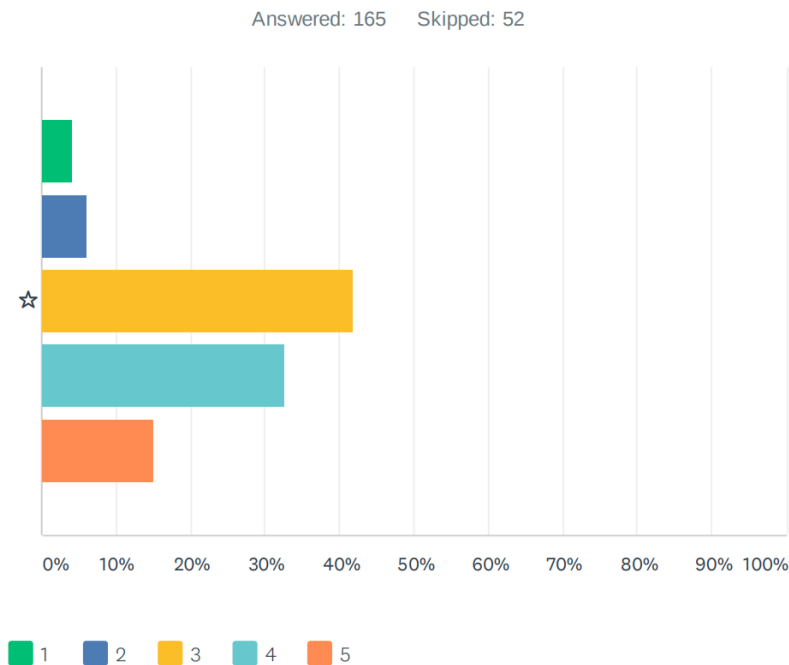
	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
☆	3.41% 6	5.11% 9	34.66% 61	39.77% 70	17.05% 30	176	3.62

Q18: Have you ever submitted your work to the Crown or Quest?



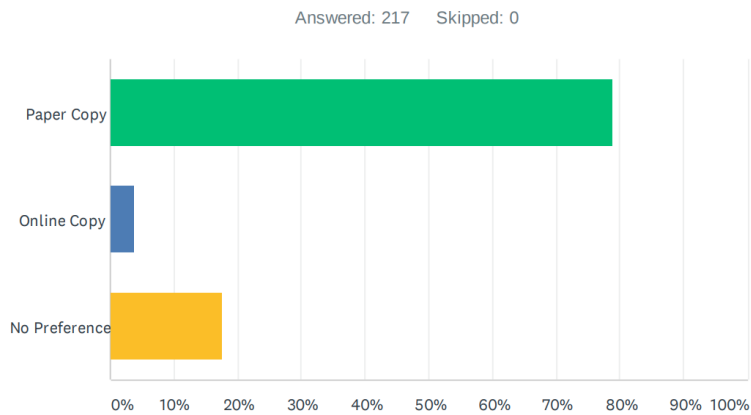
ANSWER CHOICES	RESPONSES	
Yes	11.06%	24
No	88.94%	193
TOTAL		217

Q19: How would you rate the quality of the Yearbook?



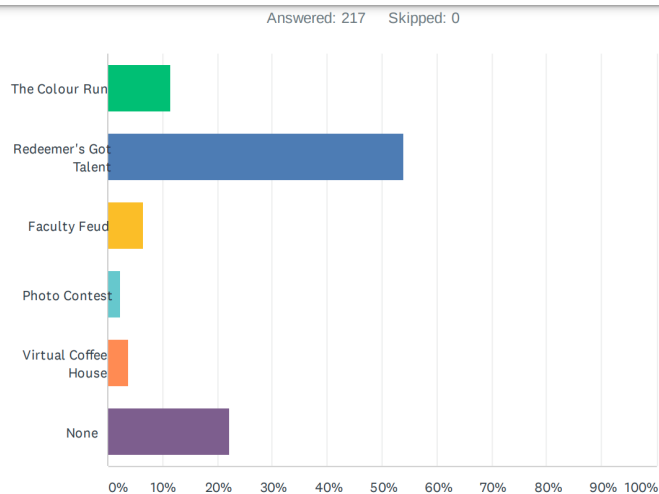
	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
☆	4.24% 7	6.06% 10	41.82% 69	32.73% 54	15.15% 25	165	3.48

## Q20: Would you prefer a paper or online copy of the Yearbook?



ANSWER CHOICES	RESPONSES
Paper Copy	78.80% 171
Online Copy	3.69% 8
No Preference	17.51% 38
TOTAL	217

## Q21: What was your favourite event that the Activities Committee ran this past year?



ANSWER CHOICES	RESPONSES
The Colour Run	11.52% 25
Redeemer's Got Talent	53.92% 117
Faculty Feud	6.45% 14
Photo Contest	2.30% 5
Virtual Coffee House	3.69% 8
None	22.12% 48
TOTAL	217

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**Q22: Are there any events that you would like to see at Redeemer in the future?  
What are they?**

Students suggested many events, including: outdoor movie nights, dances, dorm competitions, and faculty vs students games.

**Q23: What do you think about the current Spiritual Events at Redeemer (ie. Hotspot)?**

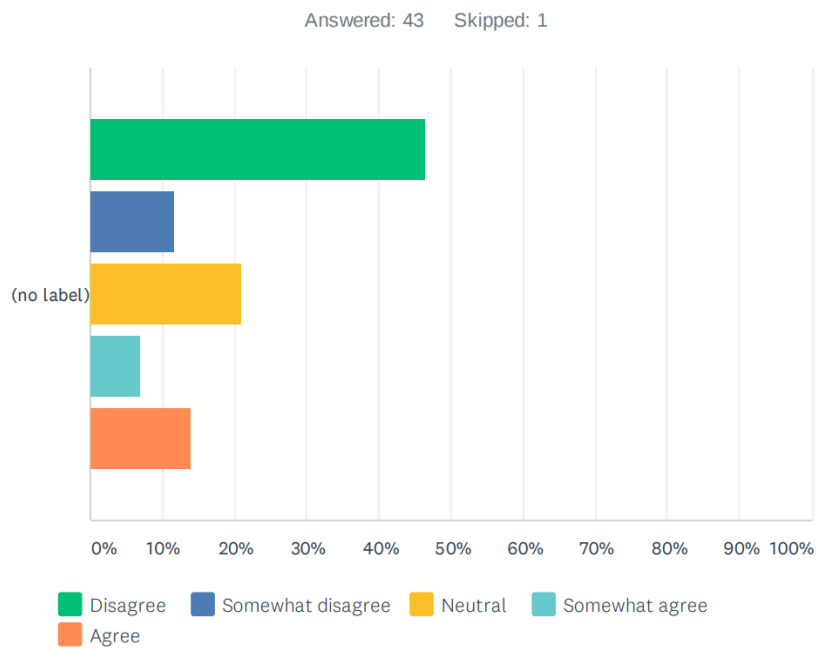
events lot attend Pretty good love really students Hotspot year re  
great well good N think timing worship go covid chapel  
enjoy know

**Q24: Do you have any suggestions for how spiritual life at Redeemer could be improved?**

Suggestions include small groups with students from different dorms/households, increased number of events, and events that online students are able to participate in.

**Interpretation:** Questions 16 to 24 are more specific to certain members of senate or publication clubs, and this information has been sent to them to allow them to improve their events or club to allow more students to benefit from what they offer.

**Q25: If graduating, what are your thoughts on the decision to have a virtual graduation?\***



	DISAGREE	SOMEWHAT DISAGREE	NEUTRAL	SOMEWHAT AGREE	AGREE	TOTAL	WEIGHTED AVERAGE
(no label)	46.51% 20	11.63% 5	20.93% 9	6.98% 3	13.95% 6	43	2.30

\*Filtered to only include those who indicated they are in fourth or “other” years.

**Interpretation:** Question 25 was added to gain feedback regarding the decision to move graduation online. This was helpful during meetings with members of the administration, and to gain an understanding of the student's perspective and opinion on this decision.